

Are you really listening? Focused conversation training

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Appendix:

Sample formulaic expressions handout

- Are you ready? Yes, go ahead
- Here I go.
- I'm going to begin now.. OK, I'm waiting
- It's your turn. It's my turn.
- Are you listening? I'm listening
- Sorry, I can't hear you. Could you repeat that please? . . . Sure
- Could you say that again? No problem
- What did you say? I said, "..."
- I can't understand what you are saying. I'll repeat, "..."
- Could you speak slower? Sure
- Could you speak louder?. OK
- Did you get that?. Yeah, I did
- No, I didn't
- Did you understand what I said? Yes, No
- Do you want me to repeat that? Yes, please
- No, it's OK
- Could you speak clearer? OK, I'll try.
- I don't know what "..." means? It means "..."